

## **GENESYS**

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## Performance Management Advisors Deployment Guide

Simplified High Availability Architecture

## Simplified High Availability Architecture

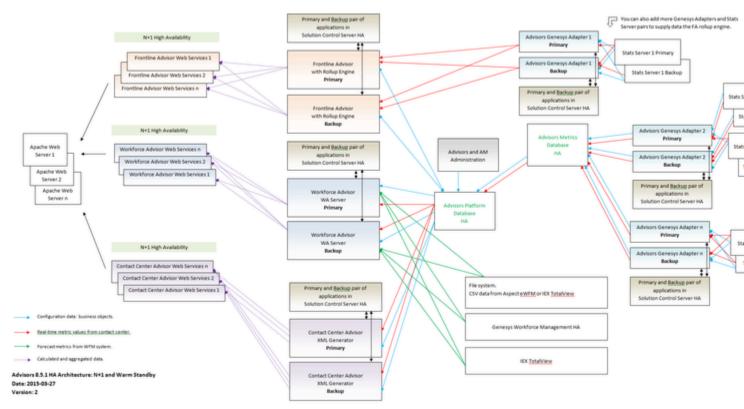
The Figure on this page shows that Advisors supports two kinds of High Availability (HA), by default.

For an N+1 HA form of HA, you can deploy the web services modules any number of times, each on a different cluster node.

For the warm standby form of HA, other modules can be deployed as primary and backup servers, each on a different cluster node and controlled by Solution Control Server.

For more details on the different kinds of support and the requirements of each, see Integration With Solution Control Server.

You can also manually configure any Advisors module to offer Cold Standby HA.



Simplified Advisors Architecture in Warm Standby Configuration