

# **GENESYS**

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### Performance Management Advisors Deployment Guide

**Deploying Advisors** 

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### Deploying Advisors

The **Deploying Advisors** section contains topics to assist you when you use the Pulse Advisors installation files to deploy Advisors components. Ensure you read the **Prerequisites** before you begin deployment.

# Deploying Components Controlled by SCS

For general information about deploying components controlled by the Genesys Solution Control Server, see:

Overview: Configuring Advisors Application Objects and Deploying Modules that are Controlled by SCS

#### Deploying Advisors Genesys Adapter

To deploy Advisors Genesys Adapter, see:

**General Prerequisites** 

Prerequisites for AGA

Deploying Advisors Genesys Adapter

#### Deploying Frontline Advisor and Agent Advisor

To deploy Frontline Advisor, see:

#### **Deploying Advisors Platform**

To deploy Advisors Platform, see:

**General Prerequisites** 

Prerequisites for Advisors Platform

Deploying Advisors Platform

### Deploying Contact Center Advisor or Workforce Advisor

To deploy Contact Center Advisor or Workforce Advisor, see:

General Prerequisites

Prerequisites for CCAdv and WA

Deploying CCAdv and WA

# Deploying Resource Management Console

To deploy the Resource Management Console, see:

**General Prerequisites** 

Prerequisites for FAAA

Deploying FAAA

**General Prerequisites** 

Prerequisites for AGA

Deploying SDS and RMC