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Performance Management Advisors Hardware Sizing Guide

Genesys Pulse Advisors Hardware Sizing Guide

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This document provides recommendations for hardware sizing for typical contact center scenarios.

The information in this guide is provided, based on the assumption that you have read and are familiar with Pulse Advisors components, features, deployment procedures, and software prerequisites that are described in the [Genesys Pulse Advisors Deployment Guide](#).

Important

Starting with release 9.0, the name of the Performance Management Advisors family of products changes to Pulse Advisors. In this document, references to the product suite continue to use Performance Management Advisors when discussing software release 8.5.2 and older releases. In this document, any reference made to an Advisors document that is specific to Advisors release 8.5.2 or earlier, or to a document that was discontinued before release 9.0, continues to use the Performance Management Advisors product name in the document title. Other, more general references use the new product name in document titles.

For more information about terminology and concepts used in this document, see:

- *Genesys Pulse Advisors Deployment Guide*
- *Genesys Pulse Advisors Frontline Advisor Administration User's Guide*
- *Genesys Pulse Advisors Contact Center Advisor and Workforce Advisor Administrator User's Guide*

All of the preceding documents are available on the [Pulse Advisors](#) (formerly Performance Management Advisors) documentation page.