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Genesys SMS Aggregation Service HTTP API User Guide

MO and DR Retry Strategy

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MO and DR Retry Strategy

Genesys uses the HTTP response code sent by the client to the Genesys HTTP request to determine whether a message has been accepted. Anything in the 2XX range indicates that the client has accepted the message. All other response codes cause Genesys to retry the request. Genesys retries using the following setup:

- A failed request is retried every ten minutes until one of two things happen:
 - The retry is successful.
 - The request has been retried 25 times with no success. At this point Genesys stops trying to send this request