

GENESYS

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Genesys SMS Aggregation Service SMPP API User Guide

Connection Parameters

5/11/2025

Connection Parameters

The Genesys SMS Platform is co-located in multiple datacenters, each with multiple Hosts. To support high availability and maintain business continuity, clients should provision and connect to all SMSC Hosts concurrently.

If provisioned to a single SMSC Host and upon failure, the client should provision to one of the other available SMSC Hosts.

Hosts	smsc1.dc3.genesyscloud.com	smsc2.dc3.genesyscloud.com
Port	14000	14000
System_ID	(to be supplied)	
Password	(to be supplied)	
System_Type	(any)	
Interface_version	0x34	
Address_TON	(any)	
Address_NPI	(any)	
Address_range	(any)	

Ashburn, VA - DC3

San Jose, CA - SV5

Host	smsc1.bos.genesyscloud.com	smsc2.bos.genesyscloud.com
Port	14000	14000
System_ID	(to be supplied)	
Password	(to be supplied)	
System_Type	(any)	
Interface_version	0x34	
Address_TON	(any)	
Address_NPI	(any)	
Address_range	(any)	