



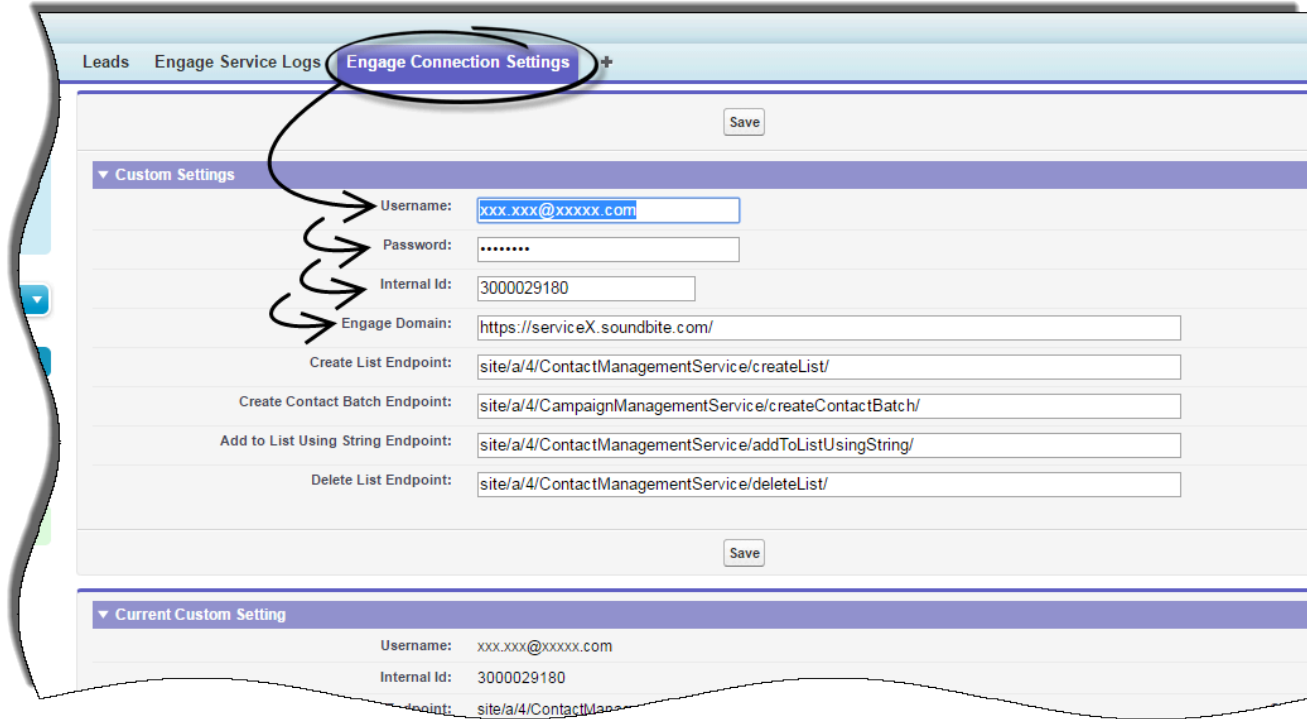
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# Genesys Engage cloud Administrator's Guide

Connection Settings

# Connection Settings

The Engage Connection Settings tab in salesforce.com is where you set your login credentials for your Outbound account so that Salesforce can securely connect and communicate with it.



When creating custom settings, important fields to include are **Username**, **Password**, **Internal ID**, and the **Engage Domain**. **Note:** In the Engage Domain field, the address includes "ServiceX" where "X" is a number (for example, "Service3").