



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Genesys Engage cloud Reporting Guide

Table LDR_DEVICE

12/17/2025

Table LDR_DEVICE

Description

Introduced: 8.5.012.15

In partitioned databases, this table is not partitioned.

This dimension table allows CX Contact record facts to be described based on device characteristics of the contact list records. Each row describes one record from the contact list.

Tip

To assist you in preparing supplementary documentation, click the following link to download a comma-separated text file containing information such as the data types and descriptions for all columns in this table: [Download a CSV file](#).

Hint: For easiest viewing, open the downloaded CSV file in Excel and adjust settings for column widths, text wrapping, and so on as desired. Depending on your browser and other system settings, you might need to save the file to your desktop first.

Column List

Legend

Column	Data Type	P	M	F	DV
ID	int	X	X		
CREATE_AUDIT_KEY	numeric(19)		X	X	
DEVICE_COUNTRY_CODE	nchar(10)		X		unknown
DEVICE_AREA_CODE	nvarchar(10)		X		unknown
DEVICE_STATE_CODE	nvarchar(10)		X		unknown
DEVICE_TIMEZONE	nvarchar(50)		X		unknown

ID

The primary key of this table. This ID is referenced from other tables as LDR_DEVICE_KEY.

CREATE_AUDIT_KEY

The surrogate key that is used to join to the CTL_AUDIT_LOG control table. The key specifies the lineage for data creation. This value can be useful for aggregation, enterprise application integration (EAI), and ETL tools--that is, applications that need to identify newly added data.

DEVICE_COUNTRY_CODE

The country code of the record from the contact list.

DEVICE_AREA_CODE

The area code of the record from the contact list.

DEVICE_STATE_CODE

The state code of the record from the contact list.

DEVICE_TIMEZONE

The time zone indicated in the record from the contact list.

Index List

CODE	U	C	Description
I_LDR_DEVICE	X		Ensures that the combinations of values that are stored in the dimension table are unique.

Index I_LDR_DEVICE

Field	Sort	Comment
DEVICE_COUNTRY_CODE	Ascending	

Table LDR_DEVICE

Field	Sort	Comment
DEVICE_AREA_CODE	Ascending	
DEVICE_STATE_CODE	Ascending	
DEVICE_TIMEZONE	Ascending	

Subject Areas

No subject area information available.