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# Genesys Engage cloud Reporting Guide

Table POST\_CALL\_SURVEY\_DIM\_5

# Table POST\_CALL\_SURVEY\_DIM\_5

## Description

**Introduced:** 8.5.003. Supported in certain deployments only.

**Modified:** 8.5.010 (in Microsoft SQL Server, data type for the SURVEY\_IQ\* columns modified in single-language databases)

In partitioned databases, this table is not partitioned.

This dimension table enables interaction resource facts to be described based on responses provided by customers during post-call survey.

The POST\_CALL\_SURVEY\_DIM\_\* tables are not part of the default Genesys Info Mart database schema. In deployments that rely on Genesys Info Mart for reporting on Post-Call Survey user data that may come attached with interactions, use the applicable Genesys-provided **make\_gim\_post\_call\_survey\*.sql** script to add these tables to the schema.

### Tip

To assist you in preparing supplementary documentation, click the following link to download a comma-separated text file containing information such as the data types and descriptions for all columns in this table: [Download a CSV file](#).

**Hint:** For easiest viewing, open the downloaded CSV file in Excel and adjust settings for column widths, text wrapping, and so on as desired. Depending on your browser and other system settings, you might need to save the file to your desktop first.

## Column List

### Legend

Column	Data Type	P	M	F	DV
ID	int	X	X		

Table POST\_CALL\_SURVEY\_DIM\_5

Column	Data Type	P	M	F	DV
TENANT_KEY	int		X	X	
CREATE_AUDIT_KEY	numeric(19)		X	X	
SURVEY_IQ7	nvarchar(32)		X		-1
SURVEY_IQ8	nvarchar(32)		X		-1
SURVEY_IQ9	nvarchar(32)		X		-1
SURVEY_IQ10	nvarchar(32)		X		-1

## ID

The primary key for this table.

## TENANT\_KEY

The surrogate key that is used to join the TENANT dimension to the fact tables to indicate the tenant of the IRF or MSF resource. The value of this field is identical to the value that is in the IRF or MSF record that is identified by the INTERACTION\_RESOURCE\_ID value. This value can be used to restrict data access.

## CREATE\_AUDIT\_KEY

The surrogate key that is used to join to the CTL\_AUDIT\_LOG control table. The key specifies the lineage for data creation. This value can be useful for aggregation, enterprise application integration (EAI), and ETL tools — that is, applications that need to identify newly added data.

## SURVEY\_IQ7

**Modified:** 8.5.010 (in Microsoft SQL Server, data type modified in single-language databases)

**Based on KVP:** survey\_iq7

The answer from the caller to Integer-response question 7 during a post-call survey.

## SURVEY\_IQ8

**Modified:** 8.5.010 (in Microsoft SQL Server, data type modified in single-language databases)

**Based on KVP:** survey\_iq8

The answer from the caller to Integer-response question 8 during a post-call survey.

## SURVEY\_IQ9

**Modified:** 8.5.010 (in Microsoft SQL Server, data type modified in single-language databases)

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**Based on KVP:** survey\_i09

The answer from the caller to Integer-response question 9 during a post-call survey.

## SURVEY\_IQ10

**Modified:** 8.5.010 (in Microsoft SQL Server, data type modified in single-language databases)

**Based on KVP:** survey\_i10

The answer from the caller to Integer-response question 10 during a post-call survey.

## Index List

CODE	U	C	Description
I_POST_CALL_SURVEY_DIM_5			Improves access time.

## Index I\_POST\_CALL\_SURVEY\_DIM\_5

Field	Sort	Comment
TENANT_KEY	Ascending	
SURVEY_IQ7	Ascending	
SURVEY_IQ8	Ascending	
SURVEY_IQ9	Ascending	
SURVEY_IQ10	Ascending	

## Subject Areas

No subject area information available.