

GENESYS

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Genesys Engage cloud Workforce Management 8.5.1 Guide

ARS: Filter by Contracts

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Important

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In the Add/Remove Scenario Elements (ARS) Wizard Filter by Contracts screen:

1. Select one or more contracts from the tree, which includes business units, sites, and contracts.

Tip

The tree shows only those sites that the scenario included when it was created, and by default, all contracts matching the activities that were selected on the **Select Activities** screen, are selected.

2. Click **Next** to proceed to the next screen.