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Genesys Engage cloud Workforce Management 8.5.1 Guide

Add/Remove Scenario Elements Wizard

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Add/Remove Scenario Elements Wizard

Important

This content may not be the latest Genesys Engage cloud content. To find the latest content, go to [Workforce Management in Genesys Engage cloud](#).

Use the Add/Remove Scenario Elements (ARSE) Wizard to modify the selected scenario by adding activities or agents to it, or by removing agents.

This wizard has the following screens:

- [Select Actions](#)
- [Select Activities](#)
- [Filter by Contracts](#)
- [Add Agents](#)
- [Add Profile Agents based on Real Agents](#)
- [Add Profiles](#)
- [Remove Agents](#).

To use this wizard:

1. Click **Add/Remove Scenario Elements**  on a [schedule scenario view's Actions](#) toolbar or select it from the **Actions** menu.

The wizard starts and opens the **Select Action** screen.

The **Add/Remove Scenario Elements Wizard** has seven screens (listed above), but depending on your choices, you might see fewer screens.

- Click **Help** on any screen opens a **Help** page that explains that screen's options.
- Click **Back** returns you to the previous screen, if you need to revise your entries there.