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Genesys Engage cloud Workforce Management 8.5.1 Guide

Add Activity Window

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Important

This content may not be the latest Genesys Engage cloud content. To find the latest content, go to Workforce Management in Genesys Engage cloud.

Use the **Add Activity** window to change the activities that are associated with the current forecast scenario:

- 1. Select the check box next to any activity that you want to include.
- Click OK. The previous view reappears. Its displayed data changes to match your selections.