

# **GENESYS**<sup>®</sup>

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### Genesys Engage cloud Workforce Management 8.5.1 Guide

**CRW: Select Dates Screen** 

## CRW: Select Dates Screen

#### Important

This content may not be the latest Genesys Engage cloud content. To find the latest content, go to Workforce Management in Genesys Engage cloud.

The Select Dates screen in the Commit/Rollback Wizard (CRW) contains a calendar.

1. Select the **date** or **dates** for which you want to commit or rollback all schedule items. The calendar works as described in How to Use the Calendar.

If you are working with a schedule scenario, you cannot select dates that fall outside of the scenario's date range.

#### 2. Click **Finish**.

Tip

This returns you to the **Agent-Extended**, **Intra-Day**, or **Weekly** view. If you committed items, these now appear in the schedule.

- If you want to review or change your entries on the Select Agents screen, click **Previous**.
- Or, if you want to close the wizard without saving your selection, click Cancel.