

GENESYS

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Genesys Engage cloud Workforce Management 8.5.1 Guide

Choose Activities

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Important

This content may not be the latest Genesys Engage cloud content. To find the latest content, go to Workforce Management in Genesys Engage cloud.

By default, only the activities and multi-site activities that were selected in the (lower) **Objects** pane when you chose the Add Calendar Items button are displayed, and all are selected.

- 1. Change the selections, if necessary.
- 2. Click Next to continue.

Tip

If you select objects from more than one site, the **Choose Calendar Item** page displays a limited list of calendar item types: **Availability**, **Day Off**, **Time Off**, **Exception**, and **Working Hours**.

See also: Add (or Edit) Calendar Items Wizard.