GENESYS™

Genesys Engage cloud Workforce Management 8.5.1 Guide

DMW: Select Dates Screen

12/16/2025

DMW: Select Dates Screen

> **Important**
>
> This content may not be the latest Genesys Engage cloud content. To find the latest content, go to Workforce Management in Genesys Engage cloud.

The **Select Dates** screen in the **Delete Multiple Wizard** (DMW) contains a calendar.

1. Select the date or dates from which you want to delete the schedule items.
   The calendar works as described in How to Use the Calendar.

   > **Tip**
   >
   > If you are deleting from a schedule scenario, you cannot select dates that fall outside of the scenario's date range.

2. Click **Next**.
   The **Select State Type** screen appears.

   > **Warning**
   >
   > Any item that overlaps the dates and times selected will be deleted, even if it overlaps by as little as a minute.