

GENESYS

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Genesys Engage cloud Workforce Management 8.5.1 Guide

DMW: Select State Types Screen

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Important

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To fill in the **Select State Types** screen in the **Delete Multiple Wizard** (DMW):

- Select the state or states that you want to delete. You can delete breaks, meals, exceptions, time off, or marked time.
- 2. Click Next.

The screen that appears next depends on your selections on this screen. If you are deleting one state type, the screen for that state appears. Otherwise, the screens appear one after the other in the order Select Breaks, Select Meals, Select Exceptions, Select Time Off, and Select Marked Time.

3. If you want to review or change your entries in the Select Dates screen, click **Previous**. Or, if you want to close the wizard without saving your selection, click **Cancel**.