

## **GENESYS**

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## Genesys Engage cloud Workforce Management 8.5.1 Guide

**IMW: Select Marked Time Screen** 

## IMW: Select Marked Time Screen

## **Important**

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To fill in the **Select Marked Time** screen in the **Insert Multiple Wizard** (IMW):

- 1. Select the **marked time** that you want to insert.
- 2. Adjust the **Start time** and **End time**, as necessary.
- Select Next Day next to the Start Time and End Time text boxes if the marked time starts on the day
  after the agent's shifts begin.
   Or select Next Day next to the End Time text box if the marked time begins on the same day as the
  agent's shifts begin, but ends on the day after.
- 4. Click Finish.