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Genesys Engage cloud Workforce Management 8.5.1 Guide

NOW: Usage Page

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Important

This content may not be the latest Genesys Engage cloud content. To find the latest content, go to [Workforce Management in Genesys Engage cloud](#).

The **New Overlay Wizard** (NOW) opens and displays these pages, in order: **Properties**, **Usage** (this page), **Impact**, and **Impacted Activities**.

1. Select the appropriate settings on this page, remembering that some selections may deselect others.
2. Click **Next**.

The settings on this page are:

While Building A Forecast use This Overlay In The Following Way: *radio button group*

- **Calculate Using The Specified Initial and Ending Impact**—Use the specified initial and ending impact when building a forecast. This options is the default.

This option is missing from the display, and thus disabled, if you selected **This Overlay Shall: / Redistribute Forecast Without Changing Total** (on the **Properties** page).

- **Always Use Entered Distribution**—Use the specified (entered) distribution when building a forecast.
- **Always Calculate Disregarding Impacts and Distribution**—Use this overlay, but always disregard impacts and distribution when building a forecast.