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Genesys Engage cloud Workforce Management 8.5.1 Guide

New Schedule Scenario Wizard

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Important

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Use the **New Schedule Scenario Wizard** (NSSW) to create a new schedule scenario:

1. On the **Schedule Scenarios** view toolbar, click the **New** button.
The first of the **New Schedule Scenario Wizard's** screens, **General Parameters**, opens.
2. Fill in the necessary information on each screen, and then click **Next**.

Tip

- Clicking **Help** on any screen opens a **Help** page that explains that screen's options.
- Clicking **Back** returns you to the previous screen, if you need to revise your entries there.

3. Click **Finish**.
The scenario is created.

In the **Schedule Scenarios** view, you can now select **My Scenarios** to load the scenario into the **Scenarios** table.