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Genesys Engage cloud Workforce Management 8.5.1 Guide

[Sites](#)

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Sites

Important

This content may not be the latest Genesys Engage cloud content. To find the latest content, go to [Workforce Management in Genesys Engage cloud](#).

You can create and manage Sites in WFM by clicking **Configuration > Organization** and select **Sites**. Now you can:

- [Create new sites](#)
- [Edit sites](#)
- [Delete sites](#)
- [Associate agents with sites](#)
- [Distribute agents between teams](#).