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Genesys Engage cloud Workforce Management 8.5.1 Guide

Time Zones

12/17/2025

Time Zones

Important

This content may not be the latest Genesys Engage cloud content. To find the latest content, go to [Workforce Management in Genesys Engage cloud](#).

The **Time Zones** pane displays a list of time zones that you can apply to WFM objects, such as Sites or Business Units.

Use the scroll bar or enter criteria into the **Search** field to find the a time zone.

Daylight Saving Information

Each seasonal time change, such as daylight saving time, that occurs in conjunction with any data (historical or future) must be properly configured for WFM to display time-series values correctly.

For the start date and end date of daylight savings in the United States, see the [U.S. Naval Observatory](#) web site.

Synchronizing Time Zones

WFM transfers all time zones into Workforce Management through automatic synchronization.

Synchronization overrides the daylight saving settings you have configured for time zones unless you select **Do Not Synchronize** when you configure your daylight saving offset. See [Time Zone Settings](#) for this procedure.