

## **GENESYS**

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## Genesys Engage cloud Workforce Management 8.5.1 Guide

**Select Activities** 

## Select Activities

## **Important**

This content may not be the latest Genesys Engage cloud content. To find the latest content, go to Workforce Management in Genesys Engage cloud.

The **Select Activities** screen appears if, on the **Rescheduling Options** screen, you select one of the following options:

- Reschedule activities/activity sets/task sequences only
- Reschedule breaks, meals, activities/activity sets/task sequences, without affecting shift start/end times
- Reschedule breaks, meals, activities/activity sets/task sequences, shift start and/or end times may change

To complete this screen:

- 1. Expand the object tree as needed.
- 2. Select one or more activities or multi-site activities.
- 3. Select **Retain scheduled activities** to have the build add any previously selected activities while keeping the activities that are currently in the Schedule.
- 4. Click **Finish**, or **Cancel** to discard your selections and close the wizard.