

GENESYS

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Genesys Engage cloud Workforce Management 8.5.1 Guide

Template Properties: Graph Tab

Template Properties: Graph Tab

Important

This content may not be the latest Genesys Engage cloud content. To find the latest content, go to Workforce Management in Genesys Engage cloud.

Use the **Template Properties** view's **Graph** tab to view a forecast template's values in a graphical format.

To adjust the graph's displayed time interval, use the **Display Date** drop-down list.

- If you select **Whole Period**, the graph's horizontal axis indicates:
 - Days of the week, for non-overlap templates.
 - All dates in the template, for overlap templates.
- If you select an individual weekday (for non-overlap templates) or a specific date (for overlap templates), the horizontal axis indicates timesteps.

The graph's vertical axis identifies the values shown in the graph.