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Genesys Engage cloud Workforce Management 8.5.1 Guide

Trading Role Privileges

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Trading Role Privileges

Important

This content may not be the latest Genesys Engage cloud content. To find the latest content, go to [Workforce Management in Genesys Engage cloud](#).

The role privilege under **Trade** provides the following user access:

- **Trading**—Controls user access to trading information in WFM Web for Supervisors.

To have this user receive e-mail notifications when there are agent trade requests that require manual review, select **Get Notified About Schedule Trading Status Changes**, which appears under [Notifications](#).

For more information, see [Trading](#).