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Genesys Engage cloud Agent's Guide

[Menu Options](#)

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Menu Options

Important

This content may not be the latest Genesys Engage cloud content. To find the latest content, go to [Genesys Engage cloud for Agents](#).

Every WFM Web for Agents window displays the Menu Bar, which contains a set of navigation buttons. Click these buttons to move from window to window: **Schedule**, **Trading**, **Preferences**, **Time Off**, **Bidding**, or **Configuration**.

Important

- You might not see all of these items on your Menu Bar, depending on the options that have been configured for you.
- When WFM Web opens, it displays your schedule for the current week. See [Changing the Date](#) for help on how to display different weeks.

The buttons **About**, **Help** and **Log Out** appear on every window.