Genesys Engage cloud Agent's Guide

Bidding Assignment Sort View

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> **Important**
>
> This content may not be the latest Genesys Engage cloud content. To find the latest content, go to Genesys Engage cloud for Agents.

You reached this window by clicking the **Sort** button in the Bidding Assignment Pane.

Use the Sort dialog to display the available schedules in the Bidding assignment Window in a special order, in this way:

1. Select a day of the week and then a second characteristic which will apply to schedules with shifts on that day.

2. Select one of these radio buttons:

Control	Description
Day of the Week	Select one day only: Sun, Mon, Tue, Wed, Thu, Fri, Sat.
Earliest Shift Start	Sort by shift start time (default). Days Off are listed after all schedule days with shifts.
Earliest Meal Start	Sort by first meal start time. Schedules which contain shifts without meals are listed after all schedules which contain shifts with meals.
Total Weekly Paid hours	Sort by total weekly paid hours.

3. Select a sorting method: either **Ascending** or **Descending**.

4. Click **Submit**, or click **Cancel** to abandon the dialog without making your changes.