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# Genesys Engage cloud Reporting Guide

G\_DICTIONARY Values

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# G\_DICTIONARY Values

This page lists the possible values for dictionary types referenced in GIDB configuration table descriptions.

|                                          |                   |
|------------------------------------------|-------------------|
| Configuration History Tables Status (24) | Object Type (528) |
| Object State (500)                       | Group Type (540)  |
| DN Group Type (508)                      |                   |

## Configuration History Tables Status (DTYPE=24)

- 0 unknown
- 1 active
- 2 inactive
- 10 syncinprogress

## Object State (DTYPE=500)

- 0 Unknown Object State
- 1 Enabled
- 2 Disabled

## DN Group Type (DTYPE=508)

- 0 Unknown Group Type
- 1 Single Ports
- 2 ACD Queues
- 3 Routing Points
- 4 Network Ports
- 5 Service Numbers

## Object Type (DTYPE=528)

- |                    |            |
|--------------------|------------|
| • 0 Unknown Object | • 2 DN     |
| • 1 Switch         | • 3 Person |

- 4 Place
- 5 Agent Group
- 6 Place Group
- 7 Tenant
- 8 Solution
- 9 Application
- 10 Host
- 11 Switching Office
- 12 Script
- 13 Skill
- 14 Action Code
- 15 Agent Login
- 16 Transaction
- 17 DN Group
- 18 Statistical Day
- 19 Statistical Table
- 20 Application Template
- 21 Access Group
- 22 Folder
- 23 Field
- 24 Format
- 25 Table Access
- 26 Calling List
- 27 Campaign
- 28 Treatment
- 29 Filter
- 30 Time Zone
- 31 Voice Prompt
- 32 IVR Port
- 33 IVR
- 34 Alarm Condition
- 35 Business Attribute
- 36 Business Attribute Value
- 37 Objective Table
- 38 Campaign Group
- 39 GVP Reseller
- 40 GVP Customer
- 41 GVP IVR Profile
- 42 Scheduled Task
- 43 Role
- 44 Agent Login Info
- 45 DN Info
- 46 Service Info
- 47 Skill Level
- 48 Switch Access Code
- 49 DN Access Number
- 1017 Switch Access Code
- 1019 DN Access Number
- 1020 Application Rank
- 1021 Skill Level
- 1022 Agent Login Info
- 1023 DN Info
- 1024 Service Info
- 1025 Application Service Permission
- 1027 Sub code
- 1028 Interval Count
- 1029 Calling List Info
- 1030 Campaign Group Info
- 1031 Log Event
- 1032 Solution Component
- 1033 Cfg ID
- 1034 Cfg ACE
- 1035 Cfg ACL
- 1036 Server Host ID
- 1037 Server Version
- 1038 Connection Info
- 1040 Solution Component Definition
- 1041 Objective Table Record
- 1042 Update Package Record
- 1043 Library Link

- 1044 Object Resource
- 1045 Port Info
- 1046 Role Member

### Group Type (DTYPE=540)

- 0 Unknown Group Type
- 1 Agent Group
- 2 Place Group
- 3 DN Group
- 4 Access Group