Genesys Engage cloud Reporting Guide

Table BGS_BOT_NAME_DIM

5/12/2025

Table BGS_BOT_NAME_DIM

Description

Introduced: 8.5.011

In partitioned databases, this table is not partitioned.

This dimension table allows Bot Gateway Server (BGS) session facts to be described based on the name of the bot used in the session.

> ## Tip
> To assist you in preparing supplementary documentation, click the following link to download a comma-separated text file containing information such as the data types and descriptions for all columns in this table: Download a CSV file.
>
> **Hint:** For easiest viewing, open the downloaded CSV file in Excel and adjust settings for column widths, text wrapping, and so on as desired. Depending on your browser and other system settings, you might need to save the file to your desktop first.

Column List

Legend

Column	Data Type	P	M	F	DV
ID	int	X	X		
BOT_NAME	nvarchar(50)		X		NO_VALUE
CREATE_AUDIT_KEY	numeric(19)		X	X	

ID

The primary key of this table. This ID is referenced from other tables as BGS_BOT_NAME_DIM_KEY.

BOT_NAME

The **ChatBotID-ChatBotName** pair that identifies the bot, where:

- **ChatBotID** is the ID of the BGS bot plugin. This ID, which is hardcoded inside the bot, is always present.
- **ChatBotName** is the name of the "external" bot (for example, if the bot plugin implements a connector to other bot frameworks). The **ChatBotName** value is not always present.

CREATE_AUDIT_KEY

The surrogate key that is used to join to the CTL_AUDIT_LOG control table. The key specifies the lineage for data creation. This value can be useful for aggregation, enterprise application integration (EAI), and ETL tools—that is, applications that need to identify newly added data.

Index List

CODE	U	C	Description
I_BGS_BOT_NAME_DIM	X		Ensures that the combinations of values that are stored in the dimension table are unique.

Index I_BGS_BOT_NAME_DIM

Field	Sort	Comment
BOT_NAME	Ascending	

Subject Areas

No subject area information available.