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Genesys Engage cloud Reporting Guide

Table `CALLING_LIST_METRIC_FACT`

12/12/2025

Table CALLING_LIST_METRIC_FACT

Description

Modified: 8.5.015.19 (PRODUCER_BATCH_ID added)

In partitioned databases, this table is partitioned.

Each row represents a set of outbound campaign calling list metrics, calculated by Outbound Contact Server in configurable snapshots. Rows in this table are not updated; they are inserted or deleted only.

Tip

To assist you in preparing supplementary documentation, click the following link to download a comma-separated text file containing information such as the data types and descriptions for all columns in this table: [Download a CSV file](#).

Hint: For easiest viewing, open the downloaded CSV file in Excel and adjust settings for column widths, text wrapping, and so on as desired. Depending on your browser and other system settings, you might need to save the file to your desktop first.

Column List

Legend

Column	Data Type	P	M	F	DV
CALLING_LIST_METRIC_FACT_KEY	numeric(19)	X	X		
TENANT_KEY	int		X	X	
CREATE_AUDIT_KEY	numeric(19)		X	X	
UPDATE_AUDIT_KEY	numeric(19)		X	X	
CAMPAIGN_KEY	int		X	X	

Table CALLING_LIST_METRIC_FACT

Column	Data Type	P	M	F	DV
CALLING_LIST_KEY	int		X	X	
START_DATE_TIME_KEY	int		X	X	
CAMP_GROUP_SESSION_FACT_SDT_KEY	int			X	
CAMP_GROUP_SESSION_FACT_KEY	numeric(19)			X	
GMT_TS	int				
TOTAL_RECORDS	int				
NOT_PROCESSED_RECORDS	int				
TOTAL_CONTACTS	int				
NOT_PROCESSED_CONTACTS	int				
ACTIVE_FLAG	numeric(1)				
PURGE_FLAG	numeric(1)				
PRODUCER_BATCH_ID	numeric(19)				

CALLING_LIST_METRIC_FACT_KEY

The primary key of this table.

TENANT_KEY

The surrogate key that is used to join the TENANT dimension to the fact tables.

CREATE_AUDIT_KEY

The surrogate key that is used to join to the CTL_AUDIT_LOG control table. The key specifies the lineage for data creation. This value can be useful for aggregation, enterprise application integration (EAI), and ETL tools — that is, applications that need to identify newly added data.

UPDATE_AUDIT_KEY

The surrogate key that is used to join to the CTL_AUDIT_LOG control table. The key specifies the lineage for data update. This value can be useful for aggregation, enterprise application integration (EAI), and ETL tools — that is, applications that need to identify recently modified data.

CAMPAIGN_KEY

The surrogate key that is used to join the CAMPAIGN dimension to the fact tables.

CALLING_LIST_KEY

The surrogate key that is used to join the CALLING_LIST dimension to the fact tables.

START_DATE_TIME_KEY

Identifies the start of a 15-minute interval in which the fact began. Use this value as a key to join the fact tables to any configured DATE_TIME dimension.

CAMP_GROUP_SESS_FACT_SDT_KEY

The value of the START_DATE_TIME_KEY field of the record in the CAMPAIGN_GROUP_SESSION_FACT table. On a partitioned database, CAMP_GROUP_SESS_FACT_SDT_KEY in combination with CAMP_GROUP_SESSION_FACT_KEY forms a value of the composite primary key for the CAMPAIGN_GROUP_SESSION_FACT table.

CAMP_GROUP_SESSION_FACT_KEY

The value of the primary key of the CAMPAIGN_GROUP_SESSION_FACT table.

GMT_TS

The GMT-equivalent date and time at which measurement occurred, as the number of seconds that have elapsed since midnight on January 1, 1970.

TOTAL_RECORDS

The total number of records in the calling list.

NOT_PROCESSED_RECORDS

The total number of records in the calling list that are ready to be processed and that have never been processed as part of this calling list.

TOTAL_CONTACTS

The total number of contacts in the calling list (where a set of chained records for the same customer is considered to be one contact).

NOT_PROCESSED_CONTACTS

The total number of contacts in the calling list that have not been processed (where a set of chained records for the same customer is considered to be one contact).

ACTIVE_FLAG

Indicates whether the calling list metric is currently active. Always 0.

PURGE_FLAG

This field is reserved.

PRODUCER_BATCH_ID

Introduced: Release 8.5.015.19
Reserved for internal use.

Index List

CODE	U	C	Description
I_CLMF_SDT			Improves access time, based on the Start Date Time key.
I_CLMF_TNT			Improves access time, based on the Tenant.

Index I_CLMF_SDT

Field	Sort	Comment
START_DATE_TIME_KEY	Ascending	

Index I_CLMF_TNT

Field	Sort	Comment
TENANT_KEY	Ascending	

Subject Areas

- **Calling_List_Metric** — Represents a snapshot of outbound campaign calling list metrics.
- **Facts** — Represents the relationships between subject area facts.