Genesys Engage cloud Reporting Guide

Table COBROWSE_END_REASON

5/12/2025

Table COBROWSE_END_REASON

Description

Introduced: 8.5.011.14
Modified: 8.5.014.34 (in Microsoft SQL Server, data type for the SESSION_END_REASON column modified in single-language databases)

In partitioned databases, this table is not partitioned.

This dimension table allows Co-browse facts to be described based on reasons for Co-browse sessions to finish.

> **Tip**
>
> To assist you in preparing supplementary documentation, click the following link to download a comma-separated text file containing information such as the data types and descriptions for all columns in this table: Download a CSV file.
>
> **Hint:** For easiest viewing, open the downloaded CSV file in Excel and adjust settings for column widths, text wrapping, and so on as desired. Depending on your browser and other system settings, you might need to save the file to your desktop first.

Column List

Legend

Column	Data Type	P	M	F	DV
ID	int	X	X		
SESSION_END_REASON	varchar(20)		X		Unknown
CREATE_AUDIT_KEY	numeric(19)		X	X	

ID

The primary key of this table. This ID is referenced from other tables as COBROWSE_END_REASON_KEY.

SESSION_END_REASON

Modified: 8.5.014.34 (in Microsoft SQL Server, data type changed from `varchar` to `nvarchar` in single-language databases)
The reason why a Co-browse session ended, as provided by Co-browse Server. Possible reasons are:

- DISCONNECTED_USER

- NONE

- SESSION_OVER_LIMIT

- STOPPED_BY_USER

- TIMEOUT_INACTIVE

CREATE_AUDIT_KEY

The surrogate key that is used to join to the CTL_AUDIT_LOG control table. The key specifies the lineage for data creation. This value can be useful for aggregation, enterprise application integration (EAI), and ETL tools--that is, applications that need to identify newly added data.

Index List

CODE	U	C	Description
I_COBROWSE_END_REASON	X		Ensures that the combinations of values that are stored in the dimension table are unique.

Index I_COBROWSE_END_REASON

Field	Sort	Comment
SESSION_END_REASON	Ascending	

Subject Areas

No subject area information available.