Genesys Engage cloud Reporting Guide

Table GIDB_GC_PLACE

5/11/2025

Table GIDB_GC_PLACE

Description

> **Modified:** 8.5.015.19 (PRODUCER_BATCH_ID column added); 8.5.014.34 (data type for various columns modified)

This table stores information about the configuration of Place objects.

Note: In a SIP Cluster environment, this table might not be populated because the objects about which this table typically stores information are not required. However, if the objects usually recorded in this table are created in the Configuration Layer, data about them appears in the table in the same way as in a non-Cluster environment.

The PLACE view is based on this table.

Column List

Column	Data Type	P	M	F
ID	int	X	X	
NAME	nvarchar(255)		X	
TENANTID	int		X	X
FOLDERID	int			
STATE	int		X	
STATUS	int		X	
CREATED	datetime			
DELETED	datetime			

Column	Data Type	P	M	F
LASTCHANGE	datetime			
CREATED_TS	int			
DELETED_TS	int			
LASTCHANGE_TS	int			
GSYS_DOMAIN	int			
GSYS_SYS_ID	int			
GSYS_EXT_VCH1	varchar(255)			
GSYS_EXT_VCH2	varchar(255)			
GSYS_EXT_INT1	int			
GSYS_EXT_INT2	int			
DATA_SOURCE_KEY	int		X	
PRODUCER_BATCH_ID	numeric(19)			
CREATE_AUDIT_KEY	numeric(19)		X	
UPDATE_AUDIT_KEY	numeric(19)		X	

ID

The DBID of the Place object. This is the primary key.

NAME

Modified: 8.5.014.34 (data type changed from varchar to nvarchar)

The name of the object.

TENANTID

The DBID of the Tenant to which this object belongs.

FOLDERID

The DBID of the Folder for the object.

STATE

The object state. This corresponds to the CfgObjectState enumeration (Configuration Server). One of the following values:

- 0—Unknown. Reserved for when ICON is unable to determine object state.
- 1—Enabled.
- 2—Disabled.

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STATUS

The status of the object described by the record. One of the following values:

- 0—The status is unknown. Reserved for when ICON is unable to determine record status.
- 1—Record is active.
- 2—Record is inactive (object is deleted).
- 10—Synchronization is in progress for an active record.

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CREATED

The GMT-equivalent date and time when the object was written to IDB. This is not necessarily the actual creation time of the object.

DELETED

The GMT-equivalent date and time when the object was removed.

LASTCHANGE

The GMT-equivalent date and time when the object was last changed (including object creation or removal).

CREATED_TS

The UTC-equivalent value of the CREATED field.

DELETED_TS

The UTC-equivalent value of the DELETED field.

LASTCHANGE_TS

The UTC-equivalent value of the LASTCHANGE field.

GSYS_DOMAIN

Contains the data source session ID (DSS_ID) for the session that was active when the data was processed by ICON. For more information, see the description in System Fields.

GSYS_SYS_ID

System ID. Reserved for future use.

GSYS_EXT_VCH1

Reserved

GSYS_EXT_VCH2

Reserved

GSYS_EXT_INT1

A flag indicating the reliability of timestamp information stored in the CREATED and DELETED fields. One of the following values:

- 0—Highly reliable; timestamps for both fields are taken from Configuration Server runtime notifications or the Configuration Server history log.
- 1—CREATED timestamp is that of the time when configuration data was requested from Configuration Server, either during the initial ICON startup or during synchronization.
- 2—DELETED timestamp is that of the time when configuration data was requested from Configuration Server; either during the initial ICON startup or during synchronization.
- 3—Both CREATED and DELETED timestamps are taken from the time when configuration data was requested from Configuration Server, either during the initial ICON startup or during synchronization.

GSYS_EXT_INT2

Reserved

DATA_SOURCE_KEY

The field references an internal ID that Genesys Info Mart assigns to the upstream data source.

Reserved for internal use.

PRODUCER_BATCH_ID

Introduced: 8.5.015.19

Reserved for internal use.

CREATE_AUDIT_KEY

The surrogate key that is used to join to the CTL_AUDIT_LOG control table. The key specifies the lineage for data creation. This value can be useful for aggregation, enterprise application integration (EAI), and ETL tools — that is, applications that need to identify newly added data.

UPDATE_AUDIT_KEY

The surrogate key that is used to join to the CTL_AUDIT_LOG control table. The key specifies the lineage for data update. This value can be useful for aggregation, enterprise application integration (EAI), and ETL tools — that is, applications that need to identify recently modified data.