

GENESYS

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Genesys Engage cloud Reporting Guide

Table LDR_DEVICE

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Description

Introduced: 8.5.012.15

In partitioned databases, this table is not partitioned.

This dimension table allows CX Contact record facts to be described based on device characteristics of the contact list records. Each row describes one record from the contact list.

Tip

To assist you in preparing supplementary documentation, click the following link to download a comma-separated text file containing information such as the data types and descriptions for all columns in this table: Download a CSV file.

Hint: For easiest viewing, open the downloaded CSV file in Excel and adjust settings for column widths, text wrapping, and so on as desired. Depending on your browser and other system settings, you might need to save the file to your desktop first.

Column List

Legend

Column	Data Type	Р	M	F	DV
ID	int	X	X		
CREATE_AUDIT_k	(EYumeric(19)		X	Χ	
DEVICE_COUNTRY_nvalue far(10)			X		unknown
DEVICE_AREA_C	O lo varchar(10)		X		unknown
DEVICE_STATE_COntar(10)			X		unknown
DEVICE_TIMEZOI	N <mark>E</mark> nvarchar(50)		X		unknown

ID

The primary key of this table. This ID is referenced from other tables as LDR_DEVICE_KEY.

CREATE_AUDIT_KEY

The surrogate key that is used to join to the CTL_AUDIT_LOG control table. The key specifies the lineage for data creation. This value can be useful for aggregation, enterprise application integration (EAI), and ETL tools--that is, applications that need to identify newly added data.

DEVICE_COUNTRY_CODE

The country code of the record from the contact list.

DEVICE AREA CODE

The area code of the record from the contact list.

DEVICE STATE CODE

The state code of the record from the contact list.

DEVICE_TIMEZONE

The time zone indicated in the record from the contact list.

Index List

CODE	U	С	Description
I_LDR_DEVICE	X		Ensures that the combinations of values that are stored in the dimension table are unique.

Index I_LDR_DEVICE

Field	Sort	Comment
DEVICE_COUNTRY_CODE	Ascending	

Field	Sort	Comment
DEVICE_AREA_CODE	Ascending	
DEVICE_STATE_CODE	Ascending	
DEVICE_TIMEZONE	Ascending	

Subject Areas

No subject area information available.