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# Genesys Engage cloud Supervisor's Guide

Lightning Experience (v8)

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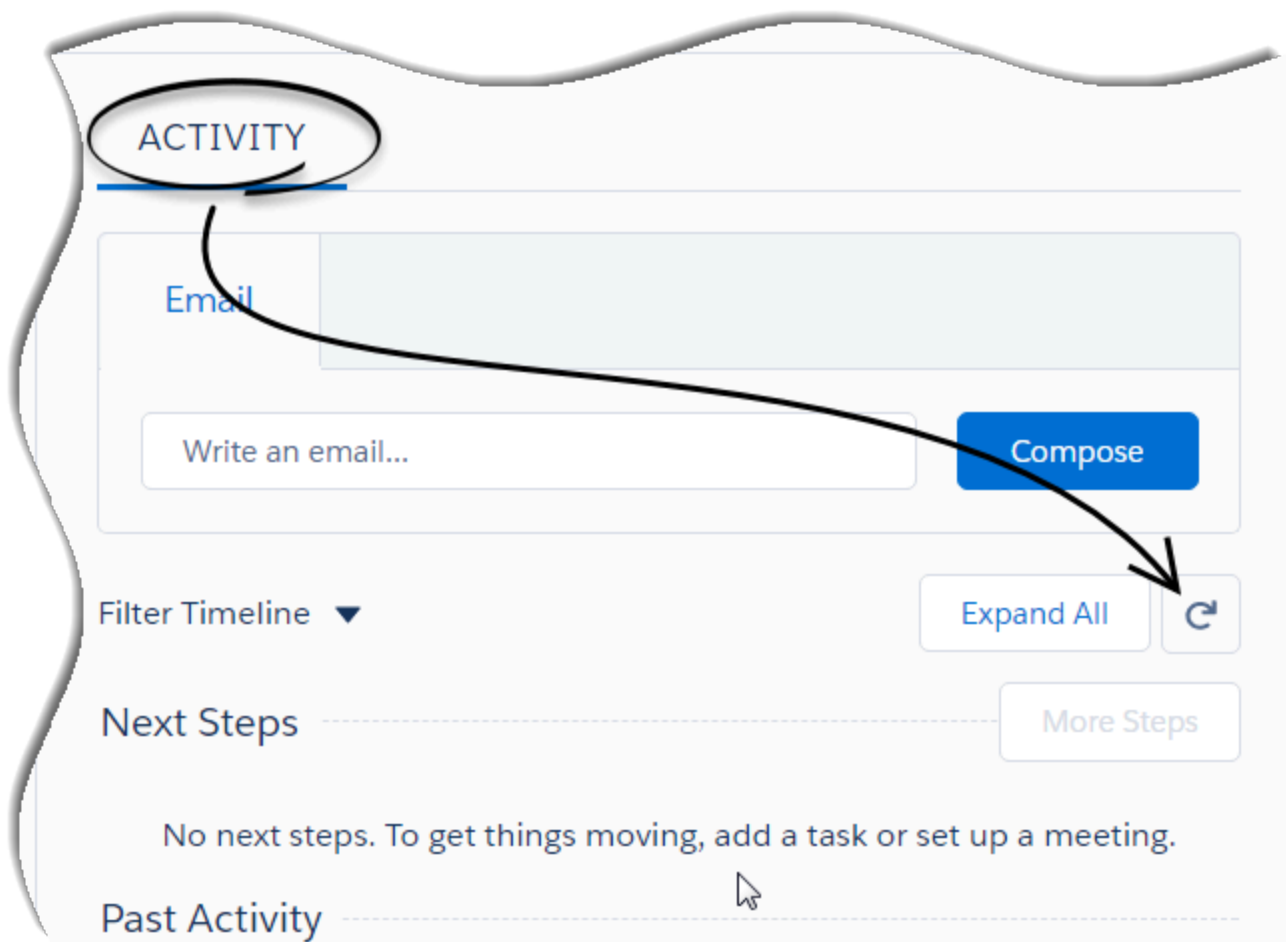
# Lightning Experience (v8)

## Important

This content may not be the latest Genesys Engage cloud content. To find the latest content, go to [Genesys Engage cloud for Supervisors](#).

The Lightning Experience functionality in Gplus Adapter for Salesforce - Agent Desktop option is the same as it is in Salesforce with the following exception(s):

## Activity history



Accessing the activity record can be done slightly differently in Lightning Experience. There is a **Refresh Activity History** icon that can be used instead of navigating off the page, or refreshing:

1. Click **Contacts** from the menu bar.
2. Select the contact name.
3. Click the **Refresh Activity History** icon, in the **Activity** tab to review all **Past Activity**.
4. Clicking on an activity will open the **Task** window for that item.