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Genesys Engage cloud Workforce Management 8.5.1 Guide

ARS: Add Profiles

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Important

This content may not be the latest Genesys Engage cloud content. To find the latest content, go to [Workforce Management in Genesys Engage cloud](#).

In the Add/Remove Scenario Elements (ARS) Wizard **Add Profiles** screen sites are displayed in a tree, which is inside a table with these columns:

- **Profiles**—Each profile's name.
- **Present**—The number of profiles, based on this contract, that are already present in scenario. (Read-only.)
- **Add**—The number of profiles of the type selected to add to the scenario. (Editable.)

To add profiles:

1. Display one or more profiles in the tree, which includes business units, sites, and profiles.
2. Select and edit numbers in the **Add** column, as needed.
3. Click **Finish** to save your changes to the schedule scenario.