Genesys Engage cloud Workforce Management 8.5.1 Guide

ARS: Remove Agents

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> ### Important
> This content may not be the latest Genesys Engage cloud content. To find the latest content, go to Workforce Management in Genesys Engage cloud.

In the Add/Remove Scenario Elements (ARS) Wizard **Remove Agents** screen:

1. Select the agent(s) to remove from a tree of business units, sites, teams, and agents.
2. Click **Finish**.