



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Genesys Engage cloud Workforce Management 8.5.1 Guide

ARS: Select Action

ARS: Select Action

Important

This content may not be the latest Genesys Engage cloud content. To find the latest content, go to [Workforce Management in Genesys Engage cloud](#).

In the Add/Remove Scenario Elements (ARSE) Wizard **Select Action** screen:

1. Select a radio button from the group **Actions**:
 - **Add scenario elements**—Runs the **Select Actions**, **Select Activities**, **Filter by Contracts**, **Add Agents**, **Add Profile Agents based on real agents**, and **Add Profiles** screens, enabling you to add new activities and/or agents to the scenario.
 - **Remove agents from scenario**—Runs the **Remove Agents** screen, to remove agents from the scenario.
2. Click **Next** to proceed to the next screen.