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Genesys Engage cloud Workforce Management 8.5.1 Guide

Adherence Role Privileges

Adherence Role Privileges

Important

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The role privilege under **Adherence** provides the following user access:

- **Adherence**—Controls user access to the **Adherence** module in WFM Web for Supervisors, which monitors real-time agent adherence to the schedule.

For more information, see [Adherence](#).