

GENESYS

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Genesys Engage cloud Workforce Management 8.5.1 Guide

CRW: Select Activities Screen

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Important

This content may not be the latest Genesys Engage cloud content. To find the latest content, go to Workforce Management in Genesys Engage cloud.

To fill in the Select Activities screen in the Commit/Rollback Wizard (CRW):

1. Select any combination of **activities**.

You can select individual activities from multiple sites and multi-site activities from business units. Only activities that belong to the business unit and sites that are selected on the **Object** pane's **Activities** tree are available for selection here.

2. Click **Next** to open the **Select Agents** screen.

Click **Cancel** if you want to close the wizard without saving or deleting pending changes.