

## **GENESYS**

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## Genesys Engage cloud Workforce Management 8.5.1 Guide

Organization

## Organization

## **Important**

This content may not be the latest Genesys Engage cloud content. To find the latest content, go to Workforce Management in Genesys Engage cloud.

You must have security rights to the **Configuration > Organization** module to view it.

In this module, you can configure the following objects:

- Business Units
- Sites
- Time Zones

In the **Organization > Business Units** view, you can associate the following objects with a business unit:

- Sites
- Skills

In the **Organization > Sites** view, you can associate the following objects with a site:

- Teams
- Agents