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Genesys Engage cloud Workforce Management 8.5.1 Guide


Master Schedule Intra-Day Accessible Schedule Details Screen

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Master Schedule Intra-Day Accessible Schedule Details Screen

Important

This content may not be the latest Genesys Engage cloud content. To find the latest content, go to [Workforce Management in Genesys Engage cloud](#).

To reach this screen, you clicked the wheelchair icon  in a specific agent's row, for a specific date, in any of the four views listed above.

This screen is designed specifically for screen-reader software, and for ease of selecting commands. It includes:

- Read-only information about the selected agent's team, time, and other statuses.
- A table that lists in each row: one item in the schedule and multiple buttons to modify it.
- A field for comments by users.
- Buttons for inserting items into the selected day on the selected agent's schedule—also for deleting items, and for performing other functions.

Click a button to display the dialog box or the wizard which corresponds to that action.

If you select any action or command in error, click the **Cancel** button on the unwanted dialog box, to return to the **Accessible Schedule Details** screen.