

GENESYS

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Genesys Engage cloud Workforce Management 8.5.1 Guide

Review Validation Messages Dialog Box

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Important

This content may not be the latest Genesys Engage cloud content. To find the latest content, go to Workforce Management in Genesys Engage cloud.

Use the **Review Validation Messages** dialog box to view any warnings or errors that the server returned when you validated the selected pending changes to the **Master Schedule**.

The dialog box contains the following columns and controls:

Date	Date of the message.
Agent	The agent whose schedule change generated the message.
Team	The team to which the agent whose schedule is being changed belongs.
Message	The message type (either Warning or Error), numeric code, and the message text.
ОК	Closes the dialog box.

Important

These errors and warnings would be generated if you validated the selected pending schedule changes. They differ from Validation warnings and errors, which WFM Web generates during the schedule building process.