



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Genesys Engage cloud Workforce Management 8.5.1 Guide

NFW: General Parameters

12/17/2025

NFW: General Parameters

Important

This content may not be the latest Genesys Engage cloud content. To find the latest content, go to [Workforce Management in Genesys Engage cloud](#).

Use the General Parameters screen in the New Forecast Wizard (NFW) to define your new forecast's name, dates, and other basic information.

1. In the **Name** text box, enter a name for the forecast scenario.
2. If you want to base this scenario on one that already exists, select the existing scenario (or the Master Forecast) from the **Based on** drop-down list. Otherwise keep **None** to create a scenario with no forecast numbers. You can then use the [Volumes Build Wizard](#) to populate the forecast.

Basing your new scenario on an existing scenario is a convenient way to build forecasts with frequently used settings. The wizard takes the dates activities from the source scenario, and applies them to the new scenario. You can then change these parameters.

3. In the **Start date** and **End date** text boxes, enter the scenario's start and end dates. You can type directly into each text box, use the up or down arrow to modify the displayed date, or click the button at right to display a calendar.

Tip

The scenario's date range cannot be more than two years.

4. If you want to fill the new scenario with data from the source (**Based on**) scenario, select the **Copy Data** check box.
If you did not select a value from the **Based on** drop-down list, this check box is disabled.
5. If you want this scenario to be available to other WFM users, select **Shared**.
6. If you want to enter comments about this scenario, use the **Comments** text box.
7. Click **Next** to proceed to the next screen.