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Genesys Engage cloud Workforce Management 8.5.1 Guide

NFW: Select Activity

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Important

This content may not be the latest Genesys Engage cloud content. To find the latest content, go to [Workforce Management in Genesys Engage cloud](#).

Use the Select Activity screen in the New Forecast Wizard (NFW) to finish defining your new forecast.

1. Expand the [applicable site](#) or [business unit](#).
2. Select the [site](#) that you want to be included in this forecast. These are activities previously defined in the WFM Web.
You can expand a business unit to display its site and you can expand a site to display its activities. You can select any number of activities.

By default, all activities are selected when this screen opens. Clear the check boxes for any activities that you do not want to include in this forecast scenario.

If you selected a value from the [General Parameters](#) screen's **Based on** drop-down list, the activities that were in the source scenario are selected in the **Activities** list. You can select any additional activities, or clear selected ones, to customize this forecast scenario.

Tip

You can add activities to a forecast after it has been created.

3. Click **Finish** to generate the new forecast.