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Genesys Engage cloud Workforce Management 8.5.1 Guide

[New Event Page](#)

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New Event Page

Important

This content may not be the latest Genesys Engage cloud content. To find the latest content, go to [Workforce Management in Genesys Engage cloud](#).

The **New Event** page opens from the **Find Events** screen when you click the **Create Overlay** button (as the final page of the **Create New Overlay Wizard**) or the **Create Event** button.

1. Select the appropriate settings on this page, remembering that some selections may deselect others.
2. Click **Next**.

The settings on this page are:

Event Name <i>field</i>	Letters, numbers, and symbols are all acceptable in this field. If you enter the name of an existing event, this new event will overwrite it.
Impact Start Date <i>spinner</i>	Enter or select the future date that the event is to start.
Impact Start Date <i>spinner</i>	Enter or select the time that the event is to start, on the date you specified in the Impact Start Date field.
Strength <i>field</i>	Enter the strength of the event. The range is any positive value (greater than 0), up to nine digits and two decimals.
Disregard Historical Data <i>check box</i>	Select this check box if the event should disregard historical data. Clear the check box to consider historical data.