



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Genesys Engage cloud Workforce Management 8.5.1 Guide

New Overlay Wizard

5/8/2025

New Overlay Wizard

Important

This content may not be the latest Genesys Engage cloud content. To find the latest content, go to [Workforce Management in Genesys Engage cloud](#).

Use the **New Overlay Wizard** (NOW) to create a new overlay.

1. Open the **Forecast** module and select **Overlays** in the modules area.
2. Select a **Business Unit** or **Site** in the **Objects** area.
3. Click **New**  or select **New** from the **Action** menu.
The **New Overlay Wizard** opens and displays the following pages, in order:
 - [Properties](#)
 - [Usage](#)
 - [Impact](#)
 - [Impacted Activities](#)
4. Select the appropriate controls on each page, remembering that some selections may deselect others.