

GENESYS

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Genesys Engage cloud Workforce Management 8.5.1 Guide

Policies Role Privileges

Policies Role Privileges

Important

This content may not be the latest Genesys Engage cloud content. To find the latest content, go to Workforce Management in Genesys Engage cloud.

The role privileges under **Policies** provide the following user access:

The items under **Policies** are all WFM Web views in the **Policies** module. Select the check box next to each item to give selected users access to configure:

- Time Off Rules
- Contracts
- Shifts
- Exception Types
- Meetings
- Rotating Patterns
- Marked Times
- Time Off Types

To have this user receive e-mail notifications when there are time-off requests that require manual review, select **Get Notified About Time Off Request Status Changes**, which appears under **Notifications**.