Genesys Engage cloud Workforce Management 8.5.1 Guide

Policies Role Privileges

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> ### Important
> This content may not be the latest Genesys Engage cloud content. To find the latest content, go to Workforce Management in Genesys Engage cloud.

The role privileges under **Policies** provide the following user access:

The items under **Policies** are all WFM Web views in the **Policies** module. Select the check box next to each item to give selected users access to configure:

- Time Off Rules
- Contracts
- Shifts
- Exception Types
- Meetings
- Rotating Patterns
- Marked Times
- Time Off Types

To have this user receive e-mail notifications when there are time-off requests that require manual review, select **Get Notified About Time Off Request Status Changes**, which appears under Notifications.