

GENESYS

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Genesys Engage cloud Workforce Management 8.5.1 Guide

Staffing Budgeting Information

Staffing Budgeting Information

Important

This content may not be the latest Genesys Engage cloud content. To find the latest content, go to Workforce Management in Genesys Engage cloud.

Use the **Budgeting Information** screen to specify the paid hours and wage to use in the forecast.

- 1. For each field, enter or select the value to apply to the forecast.
- 2. Click OK.

Target Date Range:

- Start date
- End date

Budgeting Information:

- Paid Hours a Day
- Hourly Wage