Genesys Engage cloud Workforce Management 8.5.1 Guide

Trading Comments Dialog Box

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> **Important**
>
> This content may not be the latest Genesys Engage cloud content. To find the latest content, go to Workforce Management in Genesys Engage cloud.

Use the **Trading Comments** dialog box to confirm your acceptance or rejection of a proposed schedule trade, and to add a comment about your decision:

1. Type your comment into the **Comments** text box.
   A comment is required when you decline a trade, but it is optional when you accept a trade.

2. Do one of the following:

   - Click **OK** to attach your comment and confirm the trade's acceptance or rejection.

   - Click **Cancel** to discard your comment and take no action on the proposed trade.

Clicking either button closes the window and returns you to the List of Trades view.