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Genesys Engage cloud Workforce Management 8.5.1 Guide

Trading Role Privileges

Trading Role Privileges

Important

This content may not be the latest Genesys Engage cloud content. To find the latest content, go to [Workforce Management in Genesys Engage cloud](#).

The role privilege under **Trade** provides the following user access:

- **Trading**—Controls user access to trading information in WFM Web for Supervisors.

To have this user receive e-mail notifications when there are agent trade requests that require manual review, select **Get Notified About Schedule Trading Status Changes**, which appears under [Notifications](#).

For more information, see [Trading](#).