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Platform SDK Developer's Guide

Welcome to the Developer's Guide!

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This guide offers a collection of articles that will help you get started with Platform SDK development.

For detailed information about the Platform SDKs, please refer to the [Platform SDK API Reference](#) for your specific release.

Getting Started

Learn about the Platform SDK architecture and how to begin creating your own custom applications.

[Introducing the Platform SDK](#)

[Architecture and Design](#)

[Event Handling](#)

[More...](#)

Working Directly with Genesys Servers

Understand how Platform SDK allows your application to interact directly with the desired Genesys Server.

[Connecting to a Server](#)

[Telephony \(T-Server\)](#)

[More...](#)

Using Application Blocks to Aid Development

Find out about the architecture of Genesys Co-browse.

[Application Template Application Block](#)

[Warm Standby Application Block](#)

[Configuration Object Model Application Block](#)

Additional Resources

Additional articles to support Platform SDK developers.

Commonly Used Features

These features are not specific to a Genesys server, and can be used in most applications.

[Channel Encoding for String Values](#)

[Logging Configuration](#)

[Secure Connections Using TLS](#)

[More...](#)

[Migration Overview](#)

[Legacy Support](#)

[Platform SDK API Reference](#)