

GENESYS

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T-Server Reference Guide

TCallType

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TCallType

Syntax

Values

- CallTypeUnknown The type of this call is unknown.
- CallTypeInternal This is an internal call (between two DNs on the local switch).
- CallTypeInbound This is an inbound call (from an off-PBX number).
- CallTypeOutbound This is an outbound call (to an off-PBX number).
- CallTypeConsult This is a consultation call (initiated on the local switch), regardless of what DNs participate in the call.

Comments

CallType is determined with respect to the local switch only. In multi-site environments the CallType of a call may be different for each of its different legs. For example, one T-Server may report a call as an Outbound or Consult call, but on the receiving end this call may be reported as Inbound.

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